

Our Strategy

2019-2023

Our Practice

Our Goal

Deliver the best quality social work and support services in each case, to improve children's lives wherever they live.

We want...

- ✓ High quality assessment and advice tailored to each child's unique needs.
- ✓ A more transparent service so that children and families understand what will happen at each stage of their case.
- ✓ To understand the difference our involvement makes so that we can improve our service.



Our Mission

We will ensure children, and the people who matter to them, are at the centre of our work. We will give them a service which prioritises their safety, voices their needs, and leaves them in a better position.

Our Vision

For every child, whose future is decided by the family courts, to have their voice heard and have a better life.

Our Partners

Our Goal

Share our knowledge, learn from others and use our collective influence to improve the family justice system and wider family policy.

We want...

- ✓ A seamless service for children and families.
- ✓ To extend and deepen relationships with our partners.
- ✓ A joined-up approach to managing demand and resources.
- ✓ A shared knowledge base.



Our People

Our Goal

Give our staff the support, resources and working environment that enable them to sustain excellence in challenging times.

We want...

- ✓ The remit and resources to do the necessary work.
- ✓ To attract, develop and retain a motivated and diverse workforce.
- ✓ A working environment that supports wellbeing.
- ✓ A positive and inclusive culture that promotes continuous improvement.

