



## CHILDREN AND FAMILY COURT ADVISORY AND SUPPORT SERVICE

Information Paper for the Board Meeting on 6 December 2013

### QUARTER TWO STRATEGIC PLAN DASHBOARD

#### KEY POINTS

- The dashboard identifies the progress of each of the five Strategic Priorities for the quarter and indicates how we are 'trending' from the previous quarter.
- All strategic priorities are judged to be making good progress.
- The dashboard has been updated following scrutiny by the Performance Committee

#### 1. AIM AND PURPOSE

- 1.1 To provide the Board with a summary of progress towards its Strategic Objectives based on a review of the second quarter of the financial year.

#### 2. RECOMMENDATIONS/ACTION FOR THE BOARD

- 2.1 To review the progress presented in the Strategic Dashboard incorporating comments raised by the Performance Committee arising from their scrutiny of report.

#### 3. BACKGROUND

- 3.1 The dashboard identifies the progress of each of the five Strategic Priorities for the quarter and indicates how we are 'trending' from the previous quarter. The measurement key provides a guide to the RAG scoring and symbols which are used in conjunction with the Corporate Management Board's best judgement to show progress. The dashboard is augmented with a further layer presenting progress against each programme which supports the Strategic Priority.

#### 4. CONTRIBUTION OF THE REPORT/PROPOSAL TO DELIVERY OF THE 2013/15 CAFCASS STRATEGIC PLAN

- 4.1 This report deals specifically with progress towards achievement of the Cafcass Strategic Plan.

#### 5. KEY STRATEGIC ISSUES FOR THE BOARD TO CONSIDER

- 5.1 This report presents a summary of progress towards the Cafcass Strategic Plan. Where performance against particular areas is, or is at risk of falling below the expected level then the Board have the opportunity to consider options to bring delivery of the strategic objectives back on line.
- 5.2 Overall the dashboard shows continuing good progress against all the strategic priorities. Validation of actions to improve quality of casework is now clear from the second national audit. Performance against key indicators remains a continuing area of strength. We are maintaining our prominent role nationally and locally in delivering the family justice reforms with the positive feedback from the PLO pilot reflective of this. Our improving practice in addressing diversity has been demonstrated through the national audit.

Progress with the deployment of new ICT is well underway with tangible benefits to practice and productivity being widely reported. Likewise, the talent management and well being programmes are now established.

**6. BENEFITS FOR CHILDREN**

- 6.1 The delivery of safe, high quality and timely services remains a priority for service delivery. Timely and appropriate monitoring of strategic objectives will ensure opportunities to deliver and improve our work in this area are maximized.

**7. FINANCIAL ANALYSIS**

- 7.1 Delivery of the Strategic Plan is supported through the annual budget setting cycle.

**8. RISK ANALYSIS**

- 8.1 Risks to delivery of strategic and operational objectives are kept under careful review by the Board and its Committees through the monitoring and reporting of progress towards milestones and completion of actions, assigned to named individuals.

**9. DIVERSITY ANALYSIS**

- 9.1 Ensuring that Equality and Diversity are central to all our work remains a key operational priority. Timely and appropriate monitoring of strategic objectives will ensure opportunities to deliver and improve our work in this area are maximized.

**10. COMMENTS FROM THE HEAD OF LEGAL SERVICES**

- 10.1 No additional comments required.

**11. COMMENTS FROM THE DIRECTOR OF HUMAN RESOURCES AND ORGANISATIONAL DEVELOPMENT**

- 11.1 No additional comments required.

**Anthony Douglas,  
Julie Brown  
28 November 2013**