

Cafcass 2013/15 Strategic Plan 'on a page'

BD-03-03 Paper 7.3
Appendix B.

Main points

Make further improvements in the quality of our work

Implementing our part of the family justice reform programme and support the overall reform programme

Enhancing our understanding of diversity in casework, given the uniqueness of each child we have responsibilities towards

Becoming even more resilient by handling higher volumes of work whilst making further savings in our budget

Using our influence as the voice of the child and the eyes and ears of family courts

<i>Quality</i>	<i>Family Justice Reform</i>	<i>Influence</i>	<i>Diversity</i>	<i>Resilience</i>
Goals	Goals	Goals	Goals	Goals
<p>Increase the percentage of graded work to good or outstanding</p> <p>Become expert social workers within parameters of the Family Court Social Work Model</p>	<p>Meet all KPIs</p> <p>Improve the quality & timeliness of case work</p> <p>Demonstrate a positive input on National and Local FJBs</p>	<p>Become known as a powerhouse of ideas & thinking regarding children's rights and their needs and for expert social work in family court cases</p>	<p>Promote a greater awareness of the child's journey through care cases & relationship breakdown</p> <p>Support the court's case management to complete cases quickly where this is right for the child</p>	<p>Deliver the savings package required for 2013-15</p> <p>Equip all staff with IT which supports job role & business objectives</p>
Key actions	Key actions	Key actions	Key actions	Key actions
<p>Introduce individual & team performance scorecards</p> <p>Produce outcome statements to focus on feedback from children & families</p>	<p>Implement and deliver Key Performance Measures in relation to the family justice system</p> <p>Implement the Family Court Social Work Model</p>	<p>Publish studies regarding issues affecting children & case handling</p> <p>Deliver positive working relationships with all partner organizations</p>	<p>Bring the 'uniqueness' of each child to the court's attention in every case</p> <p>Challenge cultures of delay and promote a culture of urgency & team around the child within the court setting</p>	<p>Implement the Health & Wellbeing Plan</p> <p>Implement a Talent Management & Succession Planning Strategy</p>