

Dear .....

I work for Cafcass and my name is .....

Sometimes families have problems that they find difficult to sort out on their own. That's when a Cafcass worker can help. Our job is to make sure you are kept safe and are properly looked after.

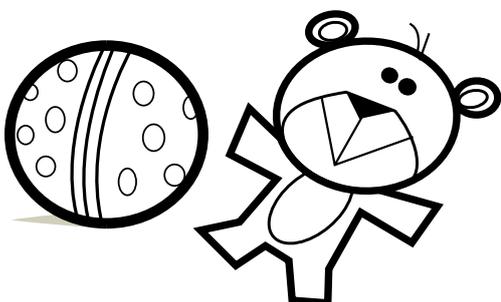
We have a website [www.cafcass.gov.uk](http://www.cafcass.gov.uk) where you can find out more about what Cafcass workers do.

If you want to tell us about what you think about Cafcass, you can talk to me or my manager, or you can email [customerfeedback@cafcass.gov.uk](mailto:customerfeedback@cafcass.gov.uk)

Turn over the page to find out more information about how we help.

Best Wishes

Cafcass Worker



## Keeping you safe

Sometimes families have problems that they find difficult to sort out on their own. Remember, what is happening is not your fault.

To help make things better a person called a judge may ask a Cafcass worker to talk to you about your family.



The Judge

### The Cafcass worker can help by:

- working with other people like your social worker to make sure you are kept safe.
- talking to you about your family and how you feel.
- talking to other people who care about you.
- trying to make life better for you.



Your Cafcass worker will also write an important letter about how you feel and what they think is best for you – to try and make things better. They will send the letter to the judge and the grown-ups who care for you. If you are worried about this, make sure you tell your Cafcass worker so they can help.



Cafcass worker

The judge will read the letter and then decide what is best for you. Your Cafcass worker will make sure someone explains to you what the judge decides.

If you urgently need help or to talk to someone, please call Childline free on **0800 1111**.

