



Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 15-26
Our ref: Gov/CAF 15-26

Tel 0300 456 4000

10th March 2015

Re: Freedom of Information Request

Thank you for your email of 23rd February 2015. You made the following requests (in blue) for information relating to fixed telephony, broadband and WAN contracts. Please see our responses in black below:

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?
Indigo Telecom
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
1st Feb 2016 – Indigo
3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.
One year
4. Type of Lines- Please can you split the type of lines per each supplier?PSN, Analogue, SIP
PSTN, ISDN2 and ISDN30 – Indigo
5. Number of Lines- Please can you split the number of lines per each supplier?
SIP trunks, PSN Lines, Analogue Lines
Analogue, ISDN2 and ISDN30 – Indigo (25+90 channel+270)

Contract 2

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive





6. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?
Indigo
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
31 Jan 2016
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
£3700
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
inclusive
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
1000 approx

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
Fujitsu
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
31 Dec 2016
13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.
£8000
14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).
2009

Contract 4

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15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?
Fujitsu/Vodafone
16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
31 Dec 2016
17. Contract Description: Please can you provide me with a brief description of the contract
MPLS circuits
18. Number of sites: Please state the number of sites the WAN covers. Approx will do.
44
19. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.
£1M

18. Internal Contact: please can you send me there full contact details including contact number and email and job title.

The IT Contracts Manager can be contacted via Cafcass.IT@cafcass.gsi.gov.uk

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office (www.informationcommissioner.gov.uk):

Post

Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax

01625 524 510

Tel

0303 123 1113

E-mail

casework@ico.org.uk

Baroness Tyler of Enfield Chair
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Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gsi.gov.uk

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Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
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