



Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 15-61
Our ref: Gov/CAF 15-61

Tel 0300 456 4000

17 April 2015

Re: Freedom of Information Request

Thank you for your email of 13 April 2015 which was received by our office on 13 April 2015. You made the following requests for information:

Under the Freedom of Information Act I respectfully request that you provide me with a list of suppliers providing outsourced ICT Services to your organisation at the current time. Please present the information back by email (to this address) detailing for each supplier (where more than one is engaged):

- Name of supplier
- Service(s) provided by supplier
- Renewal date for provided service(s) (optional)
- Current spend with supplier for provided service(s) (optional)

In the interests of focussing on suppliers of a material nature it would be acceptable to respond with just those suppliers where annual spend (on any particular service) is in excess of £50,000 per annum.

Please see the table below for our response.

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive



Existing Supplier	Summary service description	Current contract end date	Current contract value ex. VAT (p.a.)
Fujitsu	Desktop and mobile service and applications; centralised helpdesk and desk side support; installs, moves and changes; line of business (LoB) application hosting and patching services; data storage and backup; email support and delivery; local and wide area networks; Remote access connectivity; and resilience and disaster and recovery support. Incoming post digitisation Laptop/tablet internet connectivity	31 Dec 2016	£6,425,700
Fujitsu/Lexmark	Printing (copy/print/scan)	17 March 2015	£347,000
Fujitsu/EE	Laptop/tablet data-only SIMs		£202,000
Indigo	VoIP, call centre, passive call service	31 Jan 2016	£256,800 inc. est. call charges
Connect Internet solutions	Cafcass website hosting, support, maintenance & ad-hoc development work	10 Oct 2015	£11,550
Advanced Business Solutions	Finance systems	31 Dec 2015	£78,145
Vodafone	Mobile and BlackBerry airtime and data only	09 July 2015	£420,000 inc. est. call charges
Audeo	VC equipment/broadband service provision, maintenance and support	31 March 2016	£41,400
Midland HR	HR and payroll systems	31 Jan 2017	£58,500
Fujitsu/Vodafone	WAN		£965,000



We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office (www.informationcommissioner.gov.uk):

Post

Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax

01625 524 510

Tel

0303 123 1113

E-mail

casework@ico.org.uk

Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gsi.gov.uk

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive



Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
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