



Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 15-101
Our ref: Gov/CAF 15-101

Tel 0300 456 4000

19 June 2015

Re: Freedom of Information Request

Thank you for your email of 29 May 2015. You made the following requests for information:

1. What budget has been allocated for ICT technical training from 1st April 2015 to the 31st of March 2016?

There is currently no specific budget allocated to technical IT training.

2. Can you please provide details of the ICT Managers/Mangers that will purchase ICT technical training?

Heads of each team, together with budget holders, are responsible for purchasing training; names are exempt from disclosure under Section 40 of the Freedom of Information Act, as these constitute personal information of Cafcass staff. The Cafcass IT team can be contacted at cafcass.it@CAFCASS.GSI.GOV.UK

3. Please can we have a list of RFQ (Request for Quotes) for any training that will be purchased within the coming 12 months?

Training needs are identified on an ad hoc basis or during quarterly Performance and Learning Reviews; a list of RFQ is not held by Cafcass.

4. Is there ICT technical training required to be purchased within a certain time-frame?

No.

5. Can I have a list of any ICT software Upgrades planned for the new financial year?

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive





Microsoft Office is in the process of being upgraded under the provision of our existing outsourced IT contract.

6. Can I have a list of any hardware upgrades planned for the new financial year?

Any hardware upgrades are handled by the managed IT service which is fully outsourced.

7. Can you provide copies or details of any ICT projects?

This question is not specific enough to answer; please provide clarification if you are looking for some information in particular.

8. How much ICT technical training, has been purchased from QA Limited since first of April 2015?

Since 1 April 2015 one training course on Microsoft Office 2013 has been booked with QA Limited for £1,032.

9. Do you currently have any skills licences purchased with QA Limited?

No.

If so can you please provide a usage report?

N/A

10. Can you please provide details of the ICT Managers/Mangers that will purchased the licence?

N/A

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office (www.informationcommissioner.gov.uk):





Post

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Wycliffe House, Water Lane,
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SK9 5AF

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01625 524 510

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0303 123 1113

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casework@ico.org.uk

Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gsi.gov.uk

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive



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