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Your ref: CAF 15-168
Our ref: Gov/CAF 15-168

Tel 0300 456 4000

20 October 2015

Re: Freedom of Information Request

Thank you for your email of 29 September 2015. You made the following requests for information:

- Enterprise Content Management- covers the provision of Enterprise Content Management (ECM) software and associated services including Document and Records Management (EDRM) solutions e.g. document scanning, image processing, web content and workflow management and systematic control e.g. document life cycle solutions.
- Asset Management Software- is a business practice that involves managing and optimizing the purchase, deployment, maintenance, utilization, and disposal of software applications within an organization.
- Data Management and Reporting Systems (DMRS) Software - covers the provision of Data Management and Reporting Systems (DMRS) software and associated services for the purposes of business intelligence, data and performance management including data warehouse provision, data manipulation, quality and integration tools, data analytics and big data solutions.
- Mobile Application Solutions- covers the provision of Mobile Application Solutions for the purposes of delivering mobile application requirements for a variety of mobile devices, platforms and interfaces.

The organisation may have several contracts relating to the contract above but can you please provide me with the primary/secondary contracts. Please concentrate on contracts over £1,000.

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive





Can you please provide me with the following contract information for each of the contract category specified above:

1. Contract Category: Please see select from the categories provided; Enterprise Content Management; Asset Management; Data Management and Reporting Systems; Mobile Application Solutions.
2. Existing Supplier Name for each contract
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.
5. Number of Users/Licenses: What is the total number of user/licenses for this contract?
6. Annual Average Spend for each contract
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY
11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.
12. Notes: Please provide me with any further information with regards to this contract this could include any contract extension available as well as information on renewals or plans for future tenders.

Cafcass only holds one of the requested contract types: Mobile Application Solutions. Please see below for the requested information:

Requested Information	Cafcass Response
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Contract Category	Mobile Application Software
Existing Supplier	Fujitsu Services Limited
Software Brand	Fujitsu's Managed Mobile service - XenMobile
Contract Description	The Service will include access to the Citrix XenMobile Enterprise Edition (currently includes WorxMail, WorxWeb, Quik Edit) software hosted within a private cloud including all software licensing required to deliver the Service.
Number of Users/Licenses	Varies from month to month; approximately 1400
Annual Spend	£250,000 (excluding VAT)
Contract Duration	2 years
Contract Start Date	July 2015
Contract Expiry	June 2017
Contract Review Date	December 2017
Contact Details	<p>IT Contracts Manager at Cafcass.IT@cafcass.gsi.gov.uk</p> <p>Please note that individual names are exempt from disclosure under Section 40 of the Freedom of Information Act, as these constitute personal information of Cafcass staff. However, the IT Contracts Manager can be contacted on the above email address and details of public tenders can be seen on our website: http://www.cafcass.gov.uk/about-cafcass/procurement/public-tenders.aspx</p>

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office (www.informationcommissioner.gov.uk):

Baroness Tyler of Enfield Chair
 Anthony Douglas CBE Chief Executive





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Yours sincerely,

Governance Team

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Baroness Tyler of Enfield Chair
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Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
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