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London  
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**Your ref: CAF 15-181**  
**Our ref: Gov/CAF 15-181**

Tel 0300 456 4000

23 October 2015

## **Re: Freedom of Information Request**

Thank you for your email of 23 October 2015. You made the following requests for information:

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider please split all the information including including the annual average spend, number of users, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name
2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.
3. Number of Users- Number of connections for each network provider.
4. Duration of the contract- please state if the contract also include contract extensions for each provider.
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date i require the contract dates of the signed agreement.
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date i require the contract dates of the signed agreement. If the contract is rolling please state.
7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.
8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number

Baroness Tyler of Enfield Chair  
Anthony Douglas CBE Chief Executive





and direct email address for each network provider? If full contact details cannot be provided please send me the actual job title.

Requested Information	Cafcass Response
Network Provider(s)	Vodafone
Annual Average Spend	£250,000 (estimated)
Number of Users	1700 (approximately)
Contract Duration (and contract extensions)	2 years (no extensions)
Contract Start Date	July 2015
Contract Expiry	June 2017
Contract Review Date	January 2017
Contact Details	<p>IT Contracts Manager at <a href="mailto:Cafcass.IT@cafcass.gsi.gov.uk">Cafcass.IT@cafcass.gsi.gov.uk</a></p> <p>Please note that individual names are exempt from disclosure under Section 40 of the Freedom of Information Act, as these constitute personal information of Cafcass staff. However, the IT Contracts Manager can be contacted on the above email address and details of public tenders can be seen on our website: <a href="http://www.cafcass.gov.uk/about-cafcass/procurement/public-tenders.aspx">http://www.cafcass.gov.uk/about-cafcass/procurement/public-tenders.aspx</a></p>

If the supply of mobile phones is provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider.

Vodafone under the above contract.

Baroness Tyler of Enfield Chair  
 Anthony Douglas CBE Chief Executive





Please can you provide me with the latest information- If the organisation's is currently out to tender please can you also state the approx. date of award along with the information above.

N/A

Also if contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

N/A

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

N/A

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)):

**Post**

Information Commissioner's Office  
Wycliffe House, Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

**Fax**

01625 524 510

**Tel**

0303 123 1113

**E-mail**

[casework@ico.org.uk](mailto:casework@ico.org.uk)

Yours sincerely,

Governance Team

Cafcass

[Governance@cafcass.gsi.gov.uk](mailto:Governance@cafcass.gsi.gov.uk)

Baroness Tyler of Enfield Chair  
Anthony Douglas CBE Chief Executive

