



Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 15-205
Our ref: Gov/CAF 15-205

Tel 0300 456 4000

8 January 2016

Re: Freedom of Information Request

Thank you for your email of 18 December 2015. You made the following requests for information. Please see our responses below.

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

1. Existing Supplier: Who is the current supplier for each contract?

Fujitsu

2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

£34,000

3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.

Approximately 2000

4. Number of Sites: The number of sites where equipment is supported by these contract.

39

5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive





Managed

6. Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

7. Contract Description: Please provide me with a brief description of the overall contract.

LANs will be managed by Service Provider staff. A central management system will provide reporting of errors and usage; archiving of configurations; fault diagnosis and error location; restoration of configuration; LAN switch operating system software updates; and management activity logging. Incidents will be reported via the Service Desk and forwarded to the appropriate staff for resolution. Cafcass is responsible for the provision of LAN infrastructure.

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.

Start date: January 2010; End date: June 2018

9. Contract Expiry Date: When does the contract expire for each contract?

June 2018

10. Contract Review Date: When will the organisation is planning to review the contract?

Late 2017

11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

IT department, Contracts Manager, Cafcass.IT@cafcass.gsi.gov.uk

If the LAN maintenance is included in-house or managed please include the following information:

N/A

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.





3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office (www.informationcommissioner.gov.uk):

Post

Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax

01625 524 510

Tel

0303 123 1113

E-mail

casework@ico.org.uk

Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gsi.gov.uk

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive

