



Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 16-74
Our ref: Gov/CAF 16-74

Tel 0300 456 4000

22 June 2016

Re: Freedom of Information Request

Thank you for your email of 1 June 2016. You made the following requests for information:

Following quantitative information for each of the periods of 2016 (to date), 2015, 2014, 2013. Ideally split by Private and Public Law if possible.

1. Number of FCA currently working for Cafcass split by Case Worker and Children's Guardians

The current number of Family Court Advisers (FCAs) working for Cafcass in total is 1221. The specific information you have asked for is not held by Cafcass as the majority of FCAs work on both public and private law cases.

2. Number of FCA who the Cafcass received Complaints for.

Please see the table below which shows the number of FCAs who have had a complaint registered against them in the years requested. These have been separated between private and public law cases.

Please note the following about the data:

- Data has been taken from the Cafcass national databases CMS and ECMS; ECMS is a live system which is subject to continual updates and change; CMS is a static snapshot from the date it ceased to be a live database, 11th July 2014. As with any large scale recording system, these figures are subject to possible errors with data entry and processing.
- Before July 2014, a complaint was recorded for each member of staff about whom a service user complained. Therefore if a service user complained about more than one member of staff, each would be logged as a separate complaint. From July 2014 in the new case recording system (ECMS), one complaint is recorded for each complaint received, which covers all issues the service user has raised within that complaint.

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive



	2013	2014	2015	2016 (Jan - May)
Private law case	661	778	370	204
Public law case	54	40	41	12
Total	715	818	411	216

3. Number of FCA where disciplinary action was commenced.
4. Number of FCA where they continued to practice following a disciplinary upheld.
5. Number FCA who resigned following a disciplinary.
6. Number of FCA who were sacked by Cafcass due to disciplinary actions.

Please see the table below for these figures. It is not possible to specify these by private and public law type because, as stated above, the majority of FCAs work on both public and private law cases.

		2013	2014	2015	2016 (to date)
3.	Number of FCAs where disciplinary action was commenced.	4	3	3	2
4.	Number of FCAs where they continued to practice following a disciplinary upheld.	2	3	1	1
5.	Number FCAs who resigned [within 12 months] following a disciplinary.	1	0	0	0
6.	Number of FCAs who were sacked by Cafcass due to disciplinary actions.	1	0	2	0

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's office (www.informationcommissioner.gov.uk):

Post
Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,

Fax
01625 524 510
Tel
0303 123 1113



Cheshire
SK9 5AF

E-mail
casework@ico.org.uk

Yours sincerely,

Governance Team
Cafcass
Governance@cafcass.gsi.gov.uk

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive



Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
Cafcass National Office, 3rd Floor, 21 Bloomsbury Street, London, WC1B 3HF | DX Cafcass 310101 Bloomsbury 11