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CHILDREN AND FAMILY COURT ADVISORY AND SUPPORT SERVICE

Paper for the Board Meeting on 20 October 2017

IT REVIEW PROGRAMME (ITRP) PROGRESS UPDATE PAPER

1 AIM AND PURPOSE

- 1.1 The purpose of this report is to provide the Board with an update on the programme of re-procurement for Cafcass IT services.

2 ACTION FOR THE BOARD

- 2.1 To note the progress to date and arrangements for the continuing delivery of this programme.

3 KEY ISSUES TO CONSIDER

- 3.1 Appendix One provides a detailed summary of the overall programme including procurement activity completed as well as work underway on the core services subject to the extended Fujitsu contract.
- 3.2 The decision to extend the Fujitsu contract was one of a number of options considered by the Board in a paper on IT arrangements during 2014. The Board nominated two members to work closely on the development of the business case on its behalf and to that end the Business Change Board convened to consider and guide the development of the business case and included representatives from the Board, relevant professional leads and the sponsor. The BCB remains the programme board for the overall business case, and met earlier this month to review and approve the new Outline Business Case and Service Specification for the replacement of the core service subject to the extension.
- 3.3 Our current governance arrangements for this programme also provide for detailed scrutiny of business cases for each individual service through the Innovation Project Development Board (IPDB), chaired by the Director of Resources.
- 3.4 Progress with implementation of the business case remains subject to the regular scrutiny of both technology and commercial colleagues from the relevant central government departments.
- 3.5 Performance in the re-procurement work to date has been good and has made engagement with end users a critical feature in the specification of new services. So while the attached appendix refers to substantial financial gains from the programme so far,

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functional and efficiency gains for staff are also of paramount importance, and will continue to be so throughout this next significant transition.

4 FINANCIAL IMPLICATIONS

- 4.1 The financial aspects of the re-procurement programme have been dealt with within the body of the report.

5 STAFFING IMPLICATIONS

- 5.1 There are no particular staffing implications arising from this update.

6 RISKS

- 6.1 The particular risks to the programme have been set out within the appendix.

7 DIVERSITY

- 7.1 The re-procurement programme is subject to an overarching Equality Impact Assessment and the existing arrangements for personal needs provision and support remain.

Julie Brown, Director of Resources
20 October 2017