



Cafcass National Office
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21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 16-94
Our ref: Gov/CAF 16-94

Tel 0300 456 4000

8 July 2016

Re: Freedom of Information Request

Thank you for your email of 7 July 2016. You made the following requests for information:

I am researching the rules governing the behaviour of children's guardians. On looking at your website for a Code of Conduct, I can only find Customer Care Standards, that are rather brief. I am writing to ask, is there another document (with greater detail) and where I can access this please?

Please see below for our response.

The [Family Procedure Rules Part 16](#) set out the rules relating to the duties and responsibilities of the Children's Guardian.

Cafcass policies relating to what is expected from Family Court Advisers (including Children's Guardians) in terms of practice can be found on the Cafcass website [policies](#) page. In particular, the [Cafcass Operating Framework](#) sets out what we do; section 3 relates to public law work and the main tasks of Children's Guardians are set out in section 3.3 (pages 21-22).

Cafcass Family Court Advisers have a contractual requirement to comply with the [Health Care Professional Council \(HCPC\) Standards of Conduct, Performance and Ethics](#). Expectations of staff conduct are also detailed through the Cafcass [Employee Relations Policy](#).

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the

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final decision made at that review about the information released, you are free to contact the Information Commissioner's Office (<https://ico.org.uk/>):

Post

Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax

01625 524 510

Tel

0303 123 1113

E-mail

casework@ico.org.uk

Yours sincerely,

Governance Team

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Governance@cafcass.gsi.gov.uk

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Anthony Douglas CBE Chief Executive



Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
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