



Your ref: CAF 16-156
Our ref: Gov/CAF 16-156

Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Tel 0300 456 4000

19 January 2017

Re: Freedom of Information Request

Thank you for your email of 23 December 2016. You made the following requests for information:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

Cafcass has a full outsourced IT service contract with Fujitsu Services Limited and does not have any individual contracts for the services as described in the FOI request.

1. Contract Title

Fully managed IT service

2. Contract Type: Please can you provide me with one or more contract types the contract relate to:

Full outsourced IT service contract

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Anthony Douglas CBE Chief Executive





3. Existing/Current Supplier:

Fujitsu Services limited

4. Hardware Brand: Please state the hardware brand of the servers related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc

N/A

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

N/A

5. Annual Average Spend

£6.5million per year

6. Contract Duration:

9 years

7. Contract Expiry Date:

June 2018

8. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

N/A

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

N/A

11. Number of Physical Server: Please can you provide me with the number of physical servers.

N/A

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.





N/A

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.

The contract is a fully outsourced IT service contract with Fujitsu Services Limited.

14. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Individual names are exempt from disclosure under Section 40 of the Freedom of Information Act, as these constitute personal information of Cafcass staff. The Cafcass IT team, including the IT Contracts Manager, can be contacted at cafcass.it@CAFCASS.GSI.GOV.UK.

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's Office (<https://ico.org.uk/>):

Post

Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax

01625 524 510

Tel

0303 123 1113

E-mail

casework@ico.org.uk

Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gsi.gov.uk

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Anthony Douglas CBE Chief Executive

