



Cafcass National Office  
3rd Floor  
21 Bloomsbury Street  
London  
WC1B 3HF

**Your ref: CAF 16-102**  
**Our ref: Gov/CAF 16-102**

Tel 0300 456 4000

22 August 2016

## **Re: Freedom of Information Request**

Thank you for your email of 27 July 2016. You made the following requests for information:

1. Please advise the total staff headcount that are employed directly by the Children and Family Court Advisory and Support Service, with each part-time employee counted as one employee. Please exclude all temporary agency workers from this figure.

Cafcass currently employs 1700 staff.

2. Please identify each supplier that the Children and Family Court Advisory and Support Service has a contract with to supply temporary agency workers.

Since 1 June 2014, Cafcass has had a preferred supplier agreement for the recruitment of agency social work staff. Six suppliers are currently on the preferred supplier list. These are:

- Eden Brown;
- iPeople;
- Sanctuary;
- Capita;
- Caritas;
- Badenoch & Clark.

Since 2 December 2013 Cafcass has operated a call-off contract on Lot 2 of the Government Contingent Labour Framework for the provision of administrative and clerical roles, with temporary staff being supplied by Brook Street Ltd.

3. Please identify: a. the type of contract that the Children and Family Court Advisory and Support Service has with each of these suppliers (preferred supplier list/

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framework/ etc. If framework, please indicate b. which - e.g. MSTAR/ YPO/ Panel London/ Pan London/ NPS All Wales/ Crown Commercial Services/ etc; and c. whether this is on a neutral/ master/ hybrid vendor model, or the lot number.

Cafcass operates its own contracts with each of the 6 preferred suppliers for temporary social work roles. Cafcass has a call-off contract on Lot 2 of the Government's Contingent Labour 1 Framework for the supply of temporary administrative and clerical roles.

4. Please advise for each contract identified within (2) above of: a. the current end date of the contract; b. the date(s) that any break clause(s) can be enabled; and c. the length of time of any extension that can be enabled.

Cafcass' current agency framework for social work roles is due to expire on 31 May 2017. Contracts may be extended on an annual basis for a further two years following the contract end date.

Cafcass' current call-off contract for administrative roles is due to expire on 18 June 2017.

5. Please advise of the a. full name of the main contact at the Children and Family Court Advisory and Support Service who is responsible for the main (or majority of the) contract(s) identified within (2) above, together with their:
  - b. job title;
  - c. group (either team, division or department, whichever is the smallest identifiable group);
  - d. telephone number;
  - e. email; and
  - f. full postal address, inc postcode.

Cafcass select recruitment agencies through recruitment related Crown Commercial Services (CCS) Frameworks [Crown Commercial Service - GOV.UK](http://www.crowncommercial.gov.uk). Temporary staffing processes are managed by HR Resourcing Team with support from the Procurement Team, who can be contacted at [HR@cafcass.gsi.gov.uk](mailto:HR@cafcass.gsi.gov.uk) and [Procurement@cafcass.gsi.gov.uk](mailto:Procurement@cafcass.gsi.gov.uk) respectively. The HR Resourcing Team are based at the Cafcass National Business Centre, Millburn Hill Road, Warwick Science Park, Coventry CV4 7JJ.

6. Please identify all suppliers that the Children and Family Court Advisory and Support Service has sourced a temporary agency worker from - but does not have a contract with - from 1 April 2015 to 31 March 2016.

3D Recruit Ltd t/a Amicus&SocialWork 2000

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Medicare First Ltd  
HCL Social Care  
JCJ Locums Ltd t/a SWP Cons  
Tempest Resourcing

7. For each temporary agency supplier (either a. contracted as identified within (2) above; b. non-contracted as identified within (6) above; and c. all temporary workers the Children and Family Court Advisory and Support Service has sourced directly), how much has been spent on each supplier (or directly), from 1 April 2015 to 31 March 2016?

Supplier	Spend April '15 - Mar '16
Badenoch & Clark	£35,426.90
Capita Resourcing Ltd	£1,771,503.38
Caritas Recruitment Ltd	£361,840.24
Eden Brown Ltd	£702,526.47
Sanctuary Personnel Ltd	£1,039,522.25
iPeople Ltd	£114,488.13
Brook Street Ltd	£1,145,524
3D Recruit Ltd t/a Amicus&SocialWork2000	£52,146.85
HCL Social Care Ltd	£57,906.97
JCJ Locums Ltd t/a SWP Consulting	£36,006.60
Medicare First Limited	£20,966.53
Tempest Resourcing Limited	£76,819.20
IT talent Solutions Ltd	£4,980
Reed	£22,470

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be



undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's Office (<https://ico.org.uk/>):

**Post**

Information Commissioner's Office  
Wycliffe House, Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

**Fax**

01625 524 510

**Tel**

0303 123 1113

**E-mail**

[casework@ico.org.uk](mailto:casework@ico.org.uk)

Yours sincerely,

Governance Team

Cafcass

[Governance@cafcass.gsi.gov.uk](mailto:Governance@cafcass.gsi.gov.uk)

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Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice  
Cafcass National Office, 3<sup>rd</sup> Floor, 21 Bloomsbury Street, London, WC1B 3HF