



Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 16-108
Our ref: Gov/CAF 16-108

Tel 0300 456 4000

1st September 2016

Re: Freedom of Information Request

Thank you for your email of 10th August 2016. You made the following requests for information:

1. Details of the total number of complaints specifically linked to a Family Court Advisor from 2012-2015 inclusive (as detailed in answer (4) to FOI request Gov/CAF 16-26), broken down by individual (though unnamed) advisor and year.
2. Details of the total number of specifically linked to a Family Court Advisor from 2012-2015 inclusive (as detailed in answer (4) to FOI request Gov/CAF 16-26), broken down by area (either North area, South area or Central area, as defined at <https://www.cafcass.gov.uk/contact-us/find-your-local-cafcass-office.aspx>) and year.

Please see separate attachment for the data you requested.

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's Office (<https://ico.org.uk/>):

Post
Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax
01625 524 510
Tel
0303 123 1113
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casework@ico.org.uk

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive





Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gsi.gov.uk

Baroness Tyler of Enfield Chair
Anthony Douglas CBE Chief Executive



Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
Cafcass National Office, 3rd Floor, 21 Bloomsbury Street, London, WC1B 3HF