

# Cafcass Service Areas and Operational Management

**A1: Tyneside and Northumbria**  
 Rehana Hanif, Assistant Director  
 Suzanne Armstrong, Head of Practice

**A2: Durham, Darlington, Teesside, North Yorkshire, York, Cumbria and Lancashire**  
 Rehana Hanif, Assistant Director  
 Sue Simpson, Head of Practice

**A3: Greater Manchester**  
 Hilary Barrett, Assistant Director  
 Naomi Ferguson, Head of Practice

**A4: South Yorkshire and Humberside**  
 Michelle Evans, Assistant Director  
 Jo Sewell, Head of Practice

**A5: West Yorkshire**  
 Michelle Evans, Assistant Director  
 Michael Kemp, Head of Practice

**A6: Hampshire and the Isle of Wight and Dorset**  
 Spencer Hird, Assistant Director  
 Grant Williams, Head of Practice

**A7: Avon, Gloucestershire, Wiltshire and Thames Valley**  
 Spencer Hird, Assistant Director  
 Nirmala Dutta, Head of Practice

**A8: Cornwall, Devon and Somerset**  
 Spencer Hird, Assistant Director  
 Gentian Dyer, Head of Practice

**A9: Cheshire and Merseyside**  
 Hilary Barrett, Assistant Director  
 Vickie Brown, Head of Practice

**A10: Leicestershire, Lincolnshire, Cambridgeshire and Rutland**  
 Clare Mayne, Assistant Director  
 Anya Phillips, Head of Practice

**A11: Nottinghamshire and Derbyshire**  
 Michelle Evans, Assistant Director  
 Liz Leadbeater, Head of Practice

**A12: Birmingham, the Black Country, Shropshire, Worcestershire, Staffordshire and Herefordshire**  
 Rachel Holmes, Assistant Director  
 Michelle Hulme, Head of Practice

**A13: Coventry, Northampton, EIT hub**  
 Rachel Holmes, Assistant Director  
 Phil Beaumont, Head of Practice

**A14: Essex, Suffolk, Norfolk**  
 Clare Mayne, Assistant Director  
 Kirsteen Newton, Head of Practice

**A15A: Greater London Public Law**  
 Richard Morris, Assistant Director  
 Monique Lindsay, Head of Practice

**A15B: Greater London Private Law**  
 Lolita Gerald, Assistant Director  
 Danielle Dunbar, Head of Practice

**A16: Surrey and Sussex**  
 Lolita Gerald, Assistant Director  
 Alice Smith, Head of Practice

**A17: Kent**  
 Richard Morris, Assistant Director  
 Sarbjeet Bhambra, Head of Practice  
 (Start date: 13 November 2023)

**A18: Bedfordshire, Buckinghamshire & Hertfordshire**  
 Richard Morris, Assistant Director  
 Dionne Martin, Head of Practice



**National Director of Operations:** Jack Cordery  
**Deputy Director of Operations:** Marie Gittins  
**Deputy Director for Improvement:** Sarah Parsons, Principal Social Worker  
**National Improvement Service:** Barry Tilzey, Assistant Director and Susie Blamire, Head of Practice  
**Manager Development Programme (NIS),** Dawn Goodwin, Head of Practice  
**Head of Business Services and National Business Centre:** Steve Kerr  
**Head of Operational Process Improvement:** Julia Dark