Previously Egress: Egress is now part of KnowBe4 and has been rebranded. If you previously used Egress to communicate with us, all login details and processes remain unchanged.

How To Read & Reply To A Secure Email For Free

Exchanging confidential data doesn't need to be costly and difficult to use. As a KnowBe4 recipient you can not only access encrypted files quickly and easily, you can also reply securely completely free of charge.
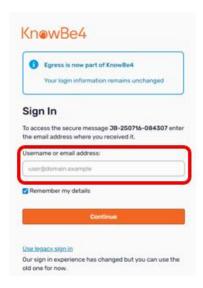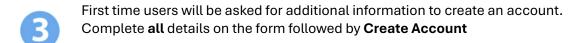

Getting Started
Click on the link contained in the email.

Enter the email address where you received it, followed by **Continue.**

First time users will be asked for additional information to create an account. Complete **all** details on the form followed by **Create Account**

Sign Up

1 We need additional information to create an username or email address:

Email address:*

[████████████] ✓

First name:*

[First name]

Last name:*

[Last name]

Phone number:

[+44 55 5555 5555]

Country:

[United Kingdom ⟳]

We will not contact you unless you forget your password and security questions

☐ Email me about product updates and services from Egress

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2 Choose a strong password to protect your identity:

Password:*

[Password]

Confirm password:*

[Password]

Minimum 8 characters, with at least 1 lower case and either 1 upper case / number

Question #1:

[What was the surname of your first boss ⟳]

Answer #1:*

[Answer #1]

Question #2:

[What was the name of your first friend? ⟳]

Answer #2:*

[Answer #2]

---

3 To complete the sign up process please enter the security code shown below.

FFAD3B

Security code:*

[ ]

The code contains 6 characters and may contain digits and letters A-F

☐ I accept the online subscriber terms and have read the Privacy Policy
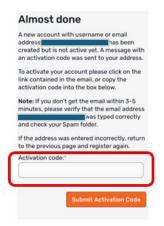
[Create Account]

---

4 Check your mailbox for an activation code.
Note: Don't forget to check your Spam folder.
Enter the code followed by **Submit Activation Code**

Almost done

A new account with username or email address [████████] has been created but is not active yet. A message with an activation code was sent to your address.

To activate your account please click on the link contained in the email, or copy the activation code into the box below.

Note: If you don't get the email within 3-5 minutes, please verify that the email address [████████] was typed correctly and check your Spam folder.

If the address was entered incorrectly, return to the previous page and register again.

Activation code:*

[ ]

[Submit Activation Code]

---

5 Access your secure email by selecting **Read your message now**.
Note: Don't forget that you can reply securely free of charge

All done

You can now access secure messages using your new account
[████████]

Thank you for signing up with our secure platform.

[Read your message now]

Important Note: Egress (a KnowBe4 company) is a security product. While every precaution is made to always ensure the highest level of security and integrity of data you should be extra vigilant for suspicious activity and never write down or share your credentials with anyone

Technical Support
Visit https://support.egress.com/s/ to view help articles on how to:
- Access a secure package
- Manage your packages and control access to them in real-time
- Send large files securely
- Grant or decline access requests to secure packages
- And many more.......