

Register of data controllers

LONDON SW1P 3BT

GREAT SMITH STREET

This data controller states that it is a public authority under the Freedom of Information Act 2000 or a Scottish public authority under the Freedom of Information (Scotland) Act 2002

Nature of work description

Nature of work - Council for Voluntary Service

Description of processing

The following is a broad description of the way this organisation/data controller processes personal information. To understand how your own personal information is processed you may need to refer to any personal communications you have received, check any privacy notices the organisation has provided or contact the organisation to ask about your personal circumstances.

Reasons/purposes for processing information

We process personal information to enable us to provide help and advice on voluntary services; administer membership records; carry out fundraising to support the CVS and to manage our employees.

Type/classes of information processed

We process information relating to the above reasons/purposes. This information may include:

- personal details
- family details
- lifestyle and social circumstances
- financial details
- education and employment details
- goods and services

We also process sensitive classes of information that may include:

- physical or mental health details
- racial or ethnic origin
- religious or other beliefs
- information about offences or alleged offences

Who the information is processed about

We process personal information about:

- members and supporters
- donors and lenders
- suppliers
- complainants, enquirers
- employees

Who the information may be shared with

We sometimes need to share the personal information we process with the individual themself and also with other organisations. Where this is necessary we are required to comply with all aspects of the Data Protection Act (DPA). What follows is a description of the types of organisations we may need to share some of the personal information we process with for one or more reasons.

Where necessary or required we share information with:

- National Association for Voluntary and Community Action (NAVCA)
- other voluntary and charitable organisations
- business associates
- service providers
- central government
- employment and recruitment agencies
- current, past or prospective employers
- employees

Undertaking Research

Personal information is also processed in order to undertake research. For this reason the information processed may include name, contact details, family details, lifestyle and social circumstances, financial details, good and services. The sensitive types of information may include physical or mental health details, racial or ethnic origin and religious or other beliefs. This information is about survey respondents. Where necessary or required this information may be shared with customers and clients, agents, service providers, survey and research organisations.

Transfers

It may sometimes be necessary to transfer personal information overseas. When this is needed information may be transferred to countries or territories around the world. Any transfers made will be in full compliance with all aspects of the data protection act.

End of Report